

# Magellan Explorer is our Quality Improvement Department's Quarterly Newsletter

In March 2022, Magellan's Quality Improvement Department in Pennsylvania launched a quarterly newsletter titled, **Magellan Explorer**. Each edition is posted to our website [here](#) and shared via email with providers and stakeholders.

The [2022 Q1 edition](#) featured topics such as incident reporting, reduction in restraints benefits, understanding CLAS, front end customer service, and more. The [2022 Q2 edition](#) featured topics such as member satisfaction, panel participation, mandated reporting, the improvement of cultural competence, instilling hope, and more.

"The intent of the newsletter is to inform Magellan's provider network of changes and quality innovations in healthcare, including key priorities for Magellan. We hope you find it fun, informative, and rich with materials for new learning that will inspire your continued interest in the application of quality principles to our work in behavioral health," commented Maria Brachelli-Pigeon, director of quality improvement, Magellan Behavioral Health of Pennsylvania.