



Magellan Compliance Notebook

Magellan Behavioral Health of Pennsylvania, Inc. (Magellan) strives to be proactive and use education as a preventative tool to help ensure our members receive the highest quality of care through you, the provider. The Compliance Department at Magellan is committed to sending monthly e-mails to targeted providers regarding a Compliance-related subject.

This e-mail communication is specific to your HealthChoices (Pennsylvania Medicaid) Contract with Magellan.

This month, we want to remind all contracted providers of their obligation to report Performance/Outcome Management System (POMS) data. This communication provides a description of the requirement and reviews the mechanism by which the information must be reported to Magellan. **Effective July 1, 2022, Magellan will no longer accept hard copy or paper submissions of POMS data. The information must be submitted online through the [Magellan Provider Portal](#).**

Performance/Outcome Management System (POMS) consists of a database that is updated on a periodic basis through batch data file extracts that are obtained from a variety of data sources. The database, which is maintained and managed by the Department of Human Services (DHS), contains an extensive array of raw data concerning enrollees in Behavioral Health Managed Care Organizations (BH-MCO). The primary purpose of the database is to serve as the basis for producing a set of performance measures/indicators. DHS utilizes the performance measures/indicators to continuously evaluate the effectiveness of the HealthChoices' program. POMS allows DHS to identify members with a serious illness or risk of illness; establishes a data baseline for member functioning at registration or entry into the HealthChoices' system; updates member data as the course of treatment evolves; and finalizes member data at closure of treatment.

The reporting of POMS data by providers is mandated by DHS to collect priority population data on every HealthChoices' member receiving **mental health services** at certain points during treatment (drug & alcohol providers are not required to submit POMS). The requirement to submit POMS data is outlined in the [Magellan HealthChoices Provider Handbook Supplement](#) as well as your Provider Agreement (Magellan Medicaid Addendum).

POMS data must be submitted at the following intervals:

- When you are seeing the member for the first time (initial registration)

- When you are seeing the member for the first time under HealthChoices (the member may have seen you as a fee-for-service patient and subsequently converted to HealthChoices)
- When you are seeing the member for the last time (either termination from your care, if the member is moving to another provider; or closure, if the member is ending all mental health treatment)
- Whenever there is a change in any POMS element.

POMS data that must be submitted includes the following elements:

- Member name
- Member ID (Medicaid ID)
- Member DOB
- Registration date (member's initial appointment date with the provider)
- Close date, if applicable (member's discharge date from the provider)
- Close reason, if applicable
- Member's priority population designation
- Member's race
- Member's ethnicity
- Member's vocational or educational status
- Member's living status
- Child/Adolescent school information, if applicable (including attendance, behavior and performance)

Magellan has an online web tool for collecting the data required for the HealthChoices mandated reporting of POMS. Online entry includes user friendly access and search functions allowing for a time efficient data entry process by providers. Individuals submitting POMS data on behalf of a provider must have a log-in for the Magellan Provider Portal (magellanprovider.com). After successful log-in, users should look for "PA Outcomes Measurement" under "My Practice."

If a user needs access to "PA Outcomes Measurement", but it does not appear in your menu, please use the 'Get My Messages' application to send a message through the site or email ProviderServices@magellanhealth.com directly to request access to the application.

Effective July 1, 2022, Magellan will no longer accept paper or hard copy submission of POMS data. All POMS data must be submitted online through the [Magellan Provider Portal](#).

As a reminder, providers that are submitting Treatment Authorization Requests (TARS), must attest on the cover sheet for every authorization request that they are submitting POMS data on the [Magellan Provider Portal](#).

At Magellan, we will continue to educate our providers with updated MA Bulletins, regulations, and other pertinent information to ensure Compliance. Although providers are ultimately responsible for knowing and complying with all applicable regulations, we proactively engage providers on an ongoing basis to make sure they are aware of compliance related requirements and expectations. Medicaid Program Integrity is truly a collaborative effort between our providers, county customers, Magellan, Bureau of Program Integrity (BPI) and other oversight agencies. The monthly e-mail blast topics are generated from audit results and trends; however, are also sent in response to recent Magellan policy updates; newly released or relevant MA Bulletins and Policy Clarifications; or Regulation changes. The intention is to afford our providers with as many resources as possible to combat FWA and reduce overpayments.

Thank you for your ongoing hard work and dedication to our members!

Magellan of Pennsylvania's Compliance Team

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