

# Medical Assistance Transportation Resources Are Available

Magellan Behavioral Health of Pennsylvania (Magellan) strives to support members with addressing barriers in the many areas considered to be Social Determinants of Health (SDoH). Lack of transportation and inability to use ordinary public transportation due to physical or mental health symptoms or limitations is a major SDoH barrier. Medical Assistance Transportation Program (MATP) providers are available as outlined below to help to overcome the SDoH barrier associated with lack of transportation to medical appointments. Please share this information with members that can benefit from these available resources.

The State's site for MATP provider information across the state, by county, can be found <a href="here">here</a>. If you are looking for a helpful quick reference list of MATP provider telephone providers by county, it can be found <a href="here">here</a>.

The information provided below assists with finding <u>paratransit</u> services, specifically door-to-door service which is usually van transport for multiple riders per trip. Paratransit services are provided for healthcare appointments, including behavioral health. Paratransit services are specific for individuals who cannot use ordinary public transportation due to physical or mental health issues that are confirmed by a healthcare professional.

### **Bucks County**

Provider: Bucks County Transport (BCT)

**Phone:** 215-794-5554 **Toll Free:** 888-795-0740

https://www.bctransport.org/medical assistance transportation.htm

The Bucks County MATP application is linked on the above website. The application has <u>two parts</u>: the MATP Application and the MATP Disability Certification. Be sure to complete and submit both parts.

## **Cambria County**

Provider: Community Action Partnership of Cambria County

Phone: 814-535-4630 Toll Free: 888-647-4814

http://www.capcc.us/community-services/

For the website above, go to *Our Programs*, then *Community Services*, then scroll down to the MATP information to learn more. To enroll in MATP, call Community Action Partnership directly. They will immediately set up a ride after they receive the necessary information. They will send an application that must be completed and submitted within 30 days. The application is not available on the website.

#### **Delaware County**

Provider: Community Transit of Delaware County, Inc.

**Phone:** 610-490-3960 **Toll Free:** 866-450-3766

http://www.ctdelco.org/medical.html

The MATP application and the assessment of needs to be signed by a medical professional are all included on the above website in one PDF document.

#### **Montgomery County**

Provider: Suburban Transit/TransNet

Phone: 215-542-7433
Toll Free: Same as Local #

https://www.suburbantransit.org/medical-assistance

The MATP application is included on the above website in a PDF document and instructions are in a

separate PDF document.

#### **Lehigh and Northampton Counties**

Provider: Lehigh and Northampton Transit Authority (LANTA)

Phone: 610-253-8333
Toll Free: 888-253-8333
https://www.lantabus.com/

On the above website, click the link for LANtaVan. The application is available via links, in both English and Spanish. The application form includes signing a release for LANTA to confirm the medical

condition with a medical provider.

