

Utility resources are available for those needing some assistance

With the start of winter approaching and the colder weather sweeping in, many people get concerned about their finances. Sometimes we are faced with unexpected circumstances, making it challenging to pay bills on time. For many people in our communities, it may seem as though money is getting pulled in too many directions and paying for utilities such as heating can add to the financial stress.

At Magellan, we know that economic and social factors can impact your health. Together with our county partners, we take a proactive approach to recognize these factors that are known as social determinants of health (SDOH). It is important to know about local and state resources that may be able to help you or someone you know.

For instance, there are a variety of utility programs available at the state and local level. Some programs help with one-time assistance, while others may help with weatherization and lowering the cost of utilities. The resources below can help those struggling with a utility situation.

Please share this information with local stakeholders, providers, members, family and friends as appropriate:

Bucks County:

- Bucks County Opportunity Council, Administrative Office: 1-800-810-4434
- The Salvation Army, Upper Bucks Service Unit: 215-529-6547
- Bucks County Housing Group, Inc.: 1-800-810-4434

Cambria County:

- Community Action Partnership of Cambria County: 814-536-9031
- Center for Community Action: 814-846-5130
- The Salvation Army, Johnstown Center: 814-539-3110
- Veteran's Leadership Program of Western PA: 814-255-7209

Delaware County:

- Community Action Agency of Delaware County, Inc. (CAADC): 610-874-8451
- Salvation Army of Chester: 610-874-0423

Lehigh/Northampton Counties:

- C.A.R.E.S (A program for PPL customers having problems due to emergencies, short term crisis and unusual circumstances.): 610-774-5151
- Community Action Committee of the Lehigh Valley: 610-691-5620
- Easton Area Neighborhood Centers (seniors, low income and disabled): 610-253-4253
- Federal Fuel Assistance Subsidy: 610-821-6702
- Hispanic American Organization: 610-435-5334 x2049
- The Salvation Army:
 - Bethlehem: 610-867-4681
 - Allentown: 610-432-0129
 - Pen Argyl: 610-863-6677
 - Easton: 610-258-9531

Montgomery County:

- Montgomery County Community Action Development Commission: 610-277-6363
- Catholic Social Services of Montgomery County: 610-279-7372

Pennsylvania State-Wide Resources:

- UGI Utilities Low-Income Usage Reduction Program (LIURP): 1-800-844-9276
- Low-Income Home Energy Assistance Program (LIHEAP): [2020 application](#) is available
- [PA Public Utility Commission](#)