

Our integrated health focus continues

A message from Jim Leonard, CEO, Magellan Behavioral Health of Pennsylvania, Inc.

Integration of care amongst behavioral health (BH), physical health (PH) and Community HealthChoices (CHC) providers is a top priority for the state, and at Magellan we fully support all initiatives to improve the health of the whole person. In fact, Magellan has 10+ years of experience working together with our county partners to proactively address integrated health through our HealthConnections Program, wellness recovery teams and provider-level nurse navigators. We are proud of our innovative efforts that have increased access to care, improved service use rates, minimized costs, expanded the continuum of services in alignment with evidence-based models and maximized clinical appropriateness.

We have also supported the co-location of BH and PH providers to create improved care coordination for our Members, and we routinely participate in stakeholder meetings to address improved information sharing amongst BH/PH/CHC providers and managed care organizations. However, we know that collectively all of the stakeholders can further integrate services for our Members and we will continue to be caring and committed in our focus to improve the care for the whole person.

Keys for a successful integrated health program:

- Coordinated, whole-person care that supports an individual's emotional, social, physical and community needs.
- Goal planning and interventions that address social determinants of health.
- Excellent communication (i.e. from providers, by telephone, by mail and our website) to help Members easily access local resources.
- Care coordination following emergency room visits.
- Tobacco cessation resources for Members and at facilities.



Additional support

To learn more about our integrated health efforts, please reach out to Lauren Keane, senior manager for integrated health, at KeaneL@MagellanHealth.com.