

Magellan Plan for Data Driven IBHS Oversight

Effective Q1 2022

Magellan plans to shift the IBHS oversight approach from individual packet review to a data driven provider approach with purposeful strategy for impacting individual cases.

Goals for Data Driven Approach:

- Identify specific cases that would benefit from tailored interventions/technical assistance
- Utilize subject matter expertise of Magellan staff to partner with providers in a thoughtful way
- Analyze trends to identify provider strengths to further build upon as well as areas of concern for further exploration

Proposed Changes for Magellan:

- Utilize a clinical measurement tool on member packets to identify trends related to Medical Necessity Criteria (MNC), written orders, assessments, individualized treatment plans and CANS (Tool to be shared with providers)
- Member specific Collaborative Case reviews
- BHT/BHT-ABA case note reviews
- Focused discussions with providers for members who transition from higher levels of care (RTF/AIP) to IBHS
- Targeted conversations with providers for any member who is potentially being referred to Family Based Service (FBS)
- Magellan Subject Matter Experts (SME) support to assist providers with challenging cases and brainstorming
- Annual IBHS provider forum to review data trends as a network
- Individual provider meetings to partner on clinical and administrative goals
- Less frequent packet Medical Necessity Criteria (MNC) reviews, less Requests for Additional Information (RAIs), less Peer-to-Peer reviews for MNC decision.

Proposed Changes for Providers:

- Outreach to Magellan Care Manager if considering a referral to FBS
- Attendance and active participation at annual IBHS provider forum
- Attendance and active participation at a collaborative meeting with Magellan to review provider data
- Dissemination of ISPT meeting invite to Magellan Care Manager, when appropriate
- Participation in collaborative case reviews (Initiated by Magellan)
- Submission of 10 sessions of BHT/BHT-ABA case notes (Initiated by Magellan)
- Telephonic discussion with Magellan Care Manager for any member who has discharged from RTF and/or AIP within the past 30 days. (Initiated by Magellan)
- Less frequent MNC packet reviews resulting in Requests for Additional Information (RAIs), non-authorizations, and/or peer to peer reviews to determine MNC

Please note: Authorization packet requests will continue to be submitted to Magellan as per the current process.