

Magellan Compliance Notebook – November, 2015

Magellan Behavioral Health of Pennsylvania, Inc. (Magellan) strives to be proactive and use education as a preventative tool to help ensure our members receive the highest quality of care through you, the provider. The Compliance Department at Magellan is committed to sending monthly e-mails to targeted providers regarding a Compliance-related subject.

This e-mail communication is specific to your HealthChoices (Pennsylvania Medicaid) Contract with Magellan.

This month we've elected to redistribute a 2001 Policy Clarification to ensure that providers are aware of the guidelines related to interpreter services for MA-eligible members.

The attached Policy Clarification #3-96-268 & 11-97-185 was issued in September, 2001 in response to an inquiry made by various counties. The communication specifies that interpreter services are not classified as behavioral health/ mental health services and thus not eligible for direct reimbursement by the Behavioral Health- Managed Care Organizations (BH-MCOs). It further establishes the requirement for providers to accommodate the specialized needs of HealthChoices members, which may include securing interpreter services.

At Magellan, we will continue to educate our providers with updated MA Bulletins, Regulations and other pertinent information in order to ensure Compliance.

Thank you for your ongoing hard work and dedication to our members!

Magellan of Pennsylvania's Compliance Team

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