



Magellan Compliance Notebook

Magellan Behavioral Health of Pennsylvania, Inc. (Magellan) strives to be proactive and use education as a preventative tool to help ensure our members receive the highest quality of care through you, the provider. The Compliance Department at Magellan is committed to sending monthly e-mails to targeted providers regarding a Compliance-related subject.

This e-mail communication is specific to your HealthChoices (Pennsylvania Medicaid) Contract with Magellan.

On 12/10/19, OMHSAS issued PSS Bulletin OMHSAS-19-05 (effective date 11/15/19) and an updated Provider Handbook, Section VII. For your reference, these documents are attached [here](#).

Magellan wants to ensure that all Peer Support Providers (PSS) have reviewed these resources to ensure compliance with regulatory requirements. Below we have highlighted a few of the changes.

- Under PSS Definitions, the definition for Licensed Practitioner of the healing arts has been expanded:

Licensed practitioner of the healing arts—LPHA:

(i) A person licensed by the Commonwealth to practice the healing arts.

(ii) The term is limited to a physician, physician's assistant, certified registered nurse practitioner, psychologist, **licensed clinical social worker, licensed professional counselor, and licensed marriage and family therapist.**

- Under Provider Qualifications- General Qualifications, the following language has been added:

“A provider must be licensed by the Department as a PSS Agency and enrolled in the MA program to receive MA payment for PSS services.”

- Under Provider Qualifications- Enrollment, there are some changes to the required documents in the MA enrollment package.

- Under Provider Qualifications- PSS Staff Backgrounds & Staff training and professional development:

CPS certification through the PCB must be maintained or attained within 6 months of hire as a CPS

- Under Compensable Services- Non-compensable services:

(4) Travel time. When agency policy permits a CPS to transport an individual, PSS should not be provided during the time of transport and therefore is non-compensable (please note that this language was previously in the FAQ and enforced by Magellan but has now been formally added to the PSS Handbook).

- Under Documentation requirements:

The record shall include the following: (f) Progress notes for each contact which record the date, start and end time and place of service, summarize the purpose and content of the peer support session along with interventions used that relate to the goals in the individual's ISP, and the responses to the interventions. If contact with the individual cannot be made, the progress note will reflect attempts to contact the individual.

At Magellan, we will continue to educate our providers with updated MA Bulletins, Regulations and other pertinent information in order to ensure Compliance. Although providers are ultimately responsible for knowing and complying with all applicable regulations, we proactively engage providers on an ongoing basis to make sure they are aware of compliance related requirements and expectations. Medicaid Program Integrity is truly a collaborative effort between our providers, county customers, Magellan, BPI and other oversight agencies. The monthly e-mail blast topics are generated from audit results and trends; however, are also sent in response to recent Magellan policy updates; newly released or relevant MA Bulletins and Policy Clarifications; or Regulation changes. The intention is to afford our providers with as many resources as possible to combat FWA and reduce overpayments.

Thank you for your ongoing hard work and dedication to our members!

Magellan of Pennsylvania's Compliance Team

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