

Magellan Compliance Notebook - Memo

Magellan Behavioral Health of Pennsylvania, Inc. (Magellan) strives on being proactive and using education as a preventative tool to provide our members the highest quality of care through you, the provider.

This e-mail communication is specific to your HealthChoices (Pennsylvania Medicaid) Contract with Magellan.

Recent audits have identified a trend of Certified Peer Support (CPS) providers submitting claims for travel to and from appointments; or transporting a member to various activities, such as a doctor's visit.

Please see below response from OMHSAS following the request for clarification specific to Peer Support services:

Question: Are Certified Peer Specialists (CPS) permitted to bill for transportation? For example: transporting a consumer to a meeting, appointment etc.

Answer: No, transportation is not a billable service. The standards for Peer Support Services state "travel time, staff meetings, record-keeping activities, and other non-direct services are not compensable." Source: MA Handbook Page VII-6 under Section B (Compensable Services)

Additional information regarding Federal regulation specific to transporting or escorting consumers to appointments or other places can be found in Bulletin OMHSAS-13-01 Targeted Case Management (TCM) – Travel and transportation guidelines.

The feedback is consistent with the message that was shared with CPS providers during the Medicaid Funded Certified Peer Support Documentation Trainings in 2013 and 2014.

This clarification on existing CPS regulations been communicated independently with some providers following audits and retractions will occur when indicated. Time spent traveling or transporting members is not directly reimbursable and must be separated out on the documentation.

At Magellan, we will continue to educate our providers with updated MA Bulletins, Regulations and other pertinent information in order to ensure Compliance.

Thank you for your ongoing hard work and dedication to our members!

Magellan of Pennsylvania's Compliance Team

☎ 215-504-3967 or 610-814-8009 | 📠 866-667-7744
magellanofpa.com

