

# Welcome to the Magellan Provider IBHS Workgroup

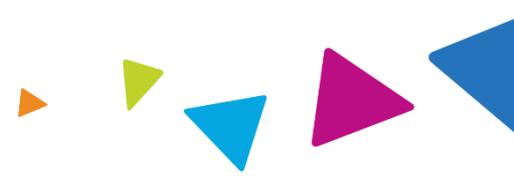
SEPTEMBER 17, 2019

**Magellan**  
HEALTHCARE<sup>SM</sup>



# Welcome and Opening Remarks

# Agenda



- ❖ Review OMHSAS IBHS implementation timeline
- ❖ Review IBHS proposed changes
- ❖ Provider readiness and support needs
- ❖ Service description requirements
- ❖ Licensing process
- ❖ OMHSAS Workgroups
- ❖ Magellan Workgroups
- ❖ Questions
- ❖ Next steps

# IBHS Implementation Timeline (as of 9/16/19)



# Intensive Behavioral Health Services Regulations



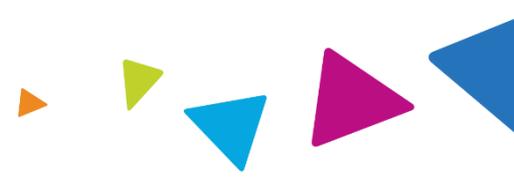
- IBHS regulations will replace all current MA Bulletins for BHRS
- Applies to BHRS, ABA, EBP (MST, FFT etc.), CRR Host Home and group activities (STAP, TASP)
- Changes to the evaluation/recommendation process
- ABA available to non-ASD children
- Elimination of the ISPTM requirement
- Enhances minimum staffing requirements
- Imposes new clinical leadership structure
- Enhances supervision requirements for all staff
- Requires annual outcomes reports for all providers
- Addresses restrictive procedures
- Adjusts licensing requirements
  
- \*BH-MCO's have the right to enforce additional requirements

# Proposed IBHS Regulations - Evaluation/Recommendation



- Requires a written order, based on a face to face interaction with the youth within 12 months of initiation of IBHS
- Written by a licensed physician, licensed psychologist, certified registered nurse practitioner, or other licensed practitioner whose scope of practice includes diagnosis and treatment of behavioral health disorders and the prescribing of behavioral health services, including IBHS
- Includes the following:
  - Behavioral health diagnosis
  - Specifies the IBHS service, hours and setting
  - Clinical information that supports the medical necessity of the order
  - The measurable improvements that would indicate when services may be reduced, changed or terminated

# Assessment for Individual, Group and ABA Services



- A face to face assessment is completed by a staff qualified to provide behavior consultation services or mobile therapy services within 15 days (30 days for ABA) of the initiation of services
- Assessment shall include the following:
  - Strengths and needs across developmental and behavioral domains
  - Strengths and needs of family system
  - Natural supports
  - Specific services needed to support the child's needs
  - Specific services needed to support parent/caregiver needs

# Assessment (continued)



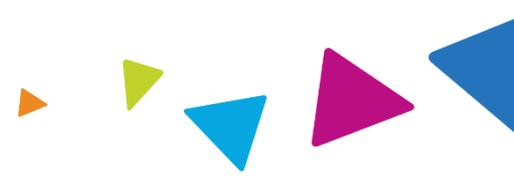
- Clinical information including:
  - Treatment history
  - Medical history
  - Developmental history
  - Family structure and history
  - Educational history
  - Social history
  - Trauma history
  - Developmental, Cognitive, Communicative, Social and Behavioral functioning
  - Other relevant clinical information
- Cultural, language or communication needs
- Summary of treatment recommendations

# Individualized Treatment Plan for Individual, Group and ABA Services



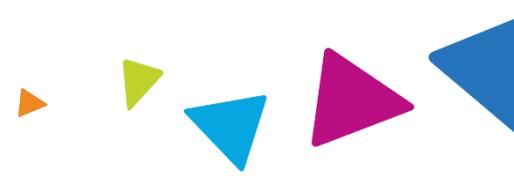
- Developed within 30 days (45 for ABA) of the initiation of services
- Reviewed and updated at least every six months
- Strength based and developed collaboratively with child and caregiver
- Must include the following:
  - Service type, setting and hours
  - How parent/guardian participation is needed
  - Specific goals, objectives, and interventions to address therapeutic needs
  - Timeframes

# Proposed IBHS Regulations - Staff Supervision and Training



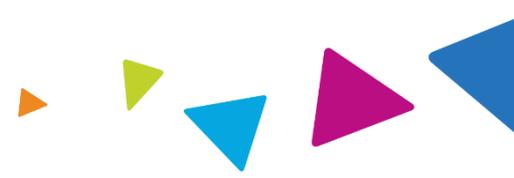
- Requires an administrative director and a clinical director role
- One (1) hour a month of supervision for BSC and MT (One additional hour if the staff supervises a BHT)
- Requires direct observation of staff every six (6) months
- Limits Supervisor to 12 FTE supervisees
- Group supervision limited to 12 staff
- More detailed training requirements

# Medical Necessity Criteria



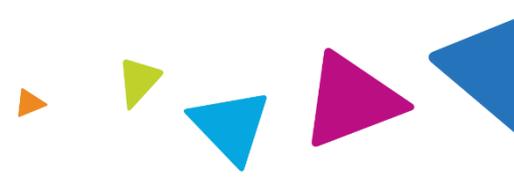
- New Medical Necessity Criteria is being drafted by OMHSAS for Individual, Group and ABA services

# Provider Readiness and Support Needs



- What areas of the regulations most concern you from an implementation perspective?
- How Can Magellan support you through the transition?
- Have any providers made decisions about the services they plan to provide in 2020?

# Service Description Requirements



<b>1) Individual Services</b>
<b>2) Group</b>
<b>3) ABA</b>
<b>4) EBT delivered through individual services, ABA services or group services</b>

# Service Description Requirements



	Requirement
1	Identification and description of each service offered by the IBHS agency
2	Identification of the target population served by each service, including age range and presenting issues, which may include specific diagnoses
3	The days and hours each service is available
4	Identification of the counties where the IBHS agency provides each service
5	Description of admission criteria
6	Description of discharge criteria
7	Description of exclusionary criteria
8	Staffing ratios for each service offered by the IBHS agency
9	Treatment modalities
10	Locations where services are offered
11	Maximum number of children, youth or young adults who will be served at the same time through group services at a community setting or a community like setting

# Licensing Process



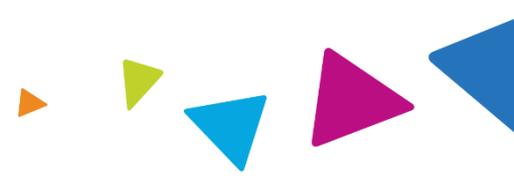
- Licenses will be issued regionally
- License will include provider name and types of services (Individual, Group, ABA, EBT)
- If currently enrolled as BHRS or ABA, licensing visit will occur when your current license is set to expire in 2020
- Initial IBHS licensing visit will include the following:
  - Review of policies and procedures
  - Physical site review
  - Staff structure Review
  - Human resources record review
  - Chart audit

# Magellan proposed changes



- Magellan will implement a transition process for members currently receiving BHRS as they move to IBHS in accordance with OMHSAS recommendations
- Magellan will be evaluating our clinical authorization process; Care Management touch points with providers; Children's Quality Collaborative (CQC- SE only); Extended Assessment Services (EAS- SE only)
- All audit tools will be updated to reflect new IBHS requirements (QI, Compliance, & Network)
- All new contracts will be issued, including of new procedure codes

# OMHSAS IBHS Statewide Trainings



- OMHSAS is planning several statewide and regional trainings to discuss the forthcoming IBHS regulations. Trainings will include an overview of the regulatory package, instruction on the licensing process, and information sharing regarding timelines and next steps. Anyone interested in, or impacted by, these regulations is welcome to attend.
- OMHSAS will host two statewide webinars specific to the IBHS regulations. Registration information for these webinars was distributed via email on Sept 6. The dates for the webinars are:
  - October 4<sup>th</sup> & November 20<sup>th</sup>

# OMHSAS IBHS Regional Forums



OMHSAS will host regional forums specific to the IBHS regulations throughout the month of October. Registration and location information was distributed via email on Sept. 6.

## WESTERN REGION

- October 11th

## CENTRAL REGION

- October 16th

## SOUTHEAST REGION

- October 21st

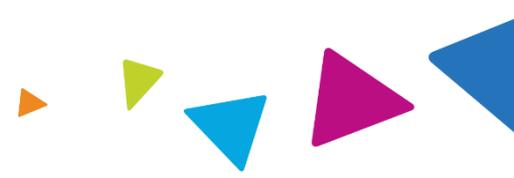
## NORTHEAST REGION

- October 22nd

# Magellan provider and stakeholder workgroups



- 10/17 1:00-3:00 PM webex only
- 11/13 1:00-3:00 PM webex only
- 12/16 10:00-12:00 PM in person options at Montgomery County Human Services and Northampton County office with webex option as well

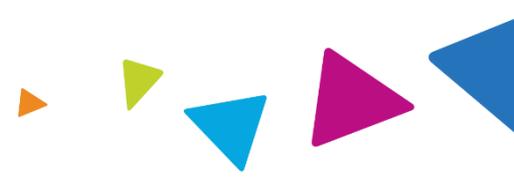


**Questions? Suggestions?**

# Magellan Contacts

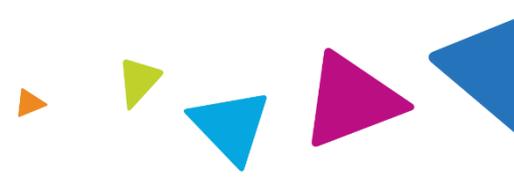


- **Clinical Questions- Kristen Scalise**  
**KDScalise@MagellanHealth.com**
- **Network/Contracting Questions- Mitch Fash**  
**MFash@Magellanhealth.com**
- **Compliance Questions- Karli Schilling**  
**KMSchilling@MagellanHealth.com**
- **Overall IBHS Questions- Tara Karbiner**  
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**Thank you!**

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