



# Provider Notice

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## COVID-19 Survey Reminders for Providers

**Please share this information with your team members so that we can collectively work together to maintain the most accurate information available during these challenging times of the pandemic.**

With the increase in providers reporting holds on admissions and other changes due to COVID-19, we are returning to completing surveys for the 24-Hour levels of care on a **weekly** basis. Care managers will contact providers during the week and complete the survey during the call. Should anything change with a provider's status between calls, please complete the survey using this [link](#).

Surveys for all other levels of care will continue to be completed at the beginning of each month. Should anything substantive change during the month, such as a pause in any of the services you offer to members, please update the survey using this [link](#).

[www.MagellanProvider.com](http://www.MagellanProvider.com)

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