



Provider Notice

COVID-19 updates as of March 13

On March 11, we shared the following [email](#). Thank you to the over 100 providers that have responded with your emergency preparedness status and contact information. For those providers that haven't had a chance to respond to the survey as of yet, please complete the survey [here](#), by close of business on March 16.

During this pandemic, we are receiving numerous questions on a daily basis as you can imagine. In our effort to communicate as directly as possible with our provider community we have advanced our communications plans as follows.

First, this [memo](#) outlines our advocacy efforts underway at the state level.

Second, effective March 16, we will start to share a daily provider update that can be found [here](#). This update will be posted at about 1 p.m., Monday through Friday, for the foreseeable future.

Third, over the past 48 hours we have received several notices related to temporary business closures and other business interruptions. For future provider notifications to Magellan related to COVID-19 business interruptions, we request that your office send an email to MBHofPA@magellanhealth.com and your updates will be included in the future daily updates on a rolling basis. Starting on March 16 and moving forward, we will start listing the notices we have received by 10 a.m. of that day.

Should you have any further questions related to provider services, please contact our representatives below:

- Bucks/Montgomery Counties: 1-877-769-9779
- Cambria County: 1-800-424-3711
- Delaware County: 1-800-686-1356
- Lehigh/Northampton Counties: 1-866-780-3368

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105 Terry Drive | Newtown, PA 18940
1 W. Broad Street, Suite 100 | Bethlehem, PA 18018
1003 Broad Street, Suite 301 | Johnstown, PA 15906

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