

Pennsylvania HealthChoices

Member Newsletter

Searching for specialty providers on our website

Our website address is www.MagellanofPA.com. The website gives a lot of information for members.

You can find:

- community resources
- specific details for each county
- tips for getting care
- recovery and resiliency tools
- health and wellness library
- services and programs

The most common use for our website is looking for a provider. It is important for members to find access to a provider quickly. In some cases a member wants to find a provider with a specialty. Other times a member needs to find a provider that speaks a language other than English. These two filters and more choices are available on our website.

Specialty services help your unique needs. There are many possible specialties listed on our website. There are more than 20 choices to choose from.

A few examples include:

- autism spectrum disorder
- trauma
- marriage/family therapy

We work with our county partners and providers to identify the specialty services that our members need. Updates are made to the list of specialties. We ask our providers to keep their information current.

If you want to learn more about the specialty services listed please call us at Member Services. If there are updates needed we will work with our providers. We want you to have access to the most information possible. This will help you to make an appointment.

See page two for the easy steps to find a specialty provider on our website.

Upcoming MY LIFE meetings by county

Call to confirm meeting dates and locations. Or visit www.MagellanofPA.com and go to the Community tab to find the MY Life page.

Bucks

July 11, Aug. 8, Sept. 12, 5:30 – 7:30 p.m., Christ’s Home Church, Warminster. Contact Marissa MacKeverican: 215- 504-3966.

Cambria

July 9, Aug. 13, Sept. 10, Central Park Complex, Suite 100, Johnstown. Contact Janna Burkett: 814-961-0687.

Delaware

July 2, Aug. 6, Sept. 3, 5:30 – 7:30 p.m., Unitarian Universalist Church of Delaware County, Media. Contact Tammi Gabriel-Berrong: 215-504-3997.

Lehigh/Northampton

July 12, Aug. 9, Sept. 13, 5 – 7 p.m., St. Paul’s United Church of Christ, Allentown. Contact Michele Davis: 610-814-8006.

Montgomery

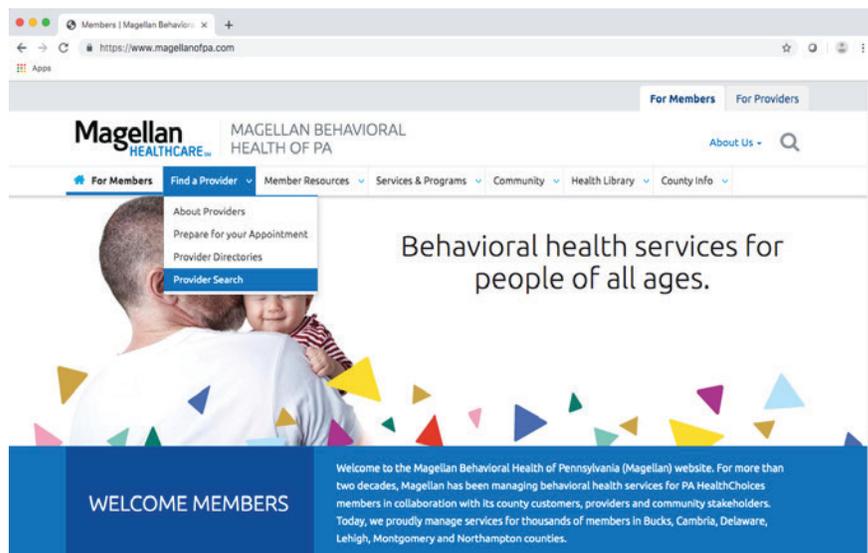
July 10, Aug. 21, Sept. 11, 5 – 7 p.m., Norristown Public Library, Norristown. Contact Collette D’Angelo: 610-272-3042, ext. 318.

How to report fraud, waste and abuse of the system:

*Special Investigations Unit
Hotline: 1-800-755-0850*

*Corporate Compliance Hotline:
1-800-915-2108*

Easy steps to find a specialty provider



Step #1:

Click on 'Find a Provider' from the home page and then click 'Provider Search.'

Step #2:

Select the county for where you want to schedule your appointment.

Step #3:

Enter your zip code and maximum distance of travel, and then choose from the following services:

- Applied Behavior Analysis (ABA)
- Mental Health
- Drug and Alcohol

Step #4:

You will see a full list of providers for the service, zip code and distance chosen. Choose 'More Filters' to choose by specialty and more.

Step #5:

Select your specialty choice and choose other filters of interest.

Provider search filters available on our website

- Specialties
- Accepting new patients
- Gender
- Provider type
- Languages spoken
- Ages treated
- Location accommodations
- Ethnicity
- Level of care

Community programs & resource information by county

The resource phone lines are staffed 24 hours a day, seven days a week, or go to MagellanofPA.com.

BUCKS

Community Support Programs—monthly meetings

Lower Bucks: Second Thursday, Pennel Mental Health Center, Pennel, 3 – 5 p.m. Contact Nancy Scheible, NScheible@PenndelMHC.org, 267-269-7882.

Central Bucks: First Wednesday, Lenape Valley Foundation, Doylestown, 11 a.m. – 12:30 p.m. Contact Phil Braun, Philip.Braun@LenapeVF.org, 215-893-5282.

Upper Bucks: Second Friday, Penn Foundation, Sellersville, 10:30 a.m. – noon. Contact A.J.Derro, DerroAJ444@gmail.com, 215-869-4722.

Resources

Member: 1-877-769-9784, TTY: PA Relay 7-1-1

Emergency & Crisis Information:

- Lenape Valley Foundation, Bristol: 215-785-9765
- Lenape Valley Foundation, Doylestown: 215-345-2273
- Lenape Valley Mobile Crisis: 1-877-435-7709
- Penn Foundation, Sellersville: 215-257-6551 (crisis services 7 a.m. – 11 p.m. daily)

CAMBRIA

Resources

Member: 1-800-424-0485, TTY: PA Relay 7-1-1

Emergency & Crisis Information:

- Cambria County Reach Line: 877-268-9463
- Meadows Psychiatric Center: 800-641-7529

DELAWARE

Resources

Member: 1-888-207-2911, TTY: PA Relay 7-1-1

Emergency & Crisis Information:

- Crisis Connections Team: 855-889-7827
- Crozer-Chester Medical Center, Upland: 610-447-7600
- Mercy Fitzgerald Hospital, Darby: 610-237-4210

LEHIGH & NORTHAMPTON

Community Support Program—monthly meeting

Lehigh Valley: Second Monday, NAMI, Bethlehem, 9:30 – 11 a.m. Contact Donna, NAMI PA Lehigh Valley, 610-882-2102.

Lehigh Resources

Member: 1-866-238-2311, TTY: PA Relay 7-1-1

Emergency & Crisis Information: 610-782-3127

Northampton Resources

Member: 1-866-238-2312, TTY: PA Relay 7-1-1

Emergency & Crisis Information: 610-252-9060

MONTGOMERY

Resources

Member: 1-877-769-9782, TTY: PA Relay 7-1-1

Emergency & Crisis Information:

- Access Mobile Crisis Services: 1-855-634-HOPE (4673)
- Peer Support Talk Line: 1-855-715-8255 (talk) or 1-267-225-7785 (text)
- Teen Talk Line: 1-866-825-5856 (talk) or 1-215-703-8411 (text)
- Montgomery County Emergency Services: 610-279-6100 or 1-844-455-7455

Have a question about Community HealthChoices?

Call:

- Participants: 1-833-735-4416
- Providers: 1-800-932-0939

Visit: www.healthchoices.pa.gov/info/about/community

Email: RA-PWCHC@pa.gov

PA HealthChoices managed care physical health care plan contact information

Bucks, Delaware & Montgomery Counties	Member Lines	Special Needs Unit	Website
Aetna Better Health	1-866-638-1232 PA Relay 7-1-1 (TTY)	1-855-346-9828	www.aetnabetterhealth.com
Health Partners	1-800-553-0784 PA Relay 7-1-1 (TTY)	215-967-4690	www.healthpartners.com
Keystone First	1-800-521-6860 1-800-684-5505 (TTY)	1-800-573-4100	www.keystonefirstpa.com
UnitedHealthcare Community Plan	1-800-414-9025 PA Relay 7-1-1 (TTY)	1-877-844-8844	www.uhccommunityplan.com

Cambria County	Member Lines	Special Needs Unit	Website
Aetna Better Health	1-866-903-0748 PA Relay 7-1-1 (TTY)	1-855-346-9828	www.aetnabetterhealth.com
Gateway	1-800-392-1147 PA Relay 7-1-1 (TTY)	1-800-642-3550	www.gatewayhealthplan.com
UnitedHealthcare Community Plan	1-800-414-9025 PA Relay 7-1-1 (TTY)	1-877-844-8844	www.uhccommunityplan.com
UPMC for You	1-800-286-4242 1-800-361-2629 (TTY)	1-866-463-1462	www.upmchealthplan.com

Lehigh & Northampton Counties	Member Lines	Special Needs Unit	Website
Aetna Better Health	1-866-638-1232 PA Relay 7-1-1 (TTY)	1-855-346-9828	www.aetnabetterhealth.com
AmeriHealth Caritas Pennsylvania	1-888-991-7200 1-888-987-5704 (TTY)	1-888-991-7200	www.amerihealthcaritasp.com
Gateway	1-800-392-1147 PA Relay 7-1-1 (TTY)	1-800-392-1146	www.gatewayhealthplan.com
UnitedHealthcare Community Plan	1-800-414-9025 PA Relay 7-1-1 (TTY)	1-877-844-8844	www.uhccommunityplan.com
UPMC for You	1-800-286-4242 1-800-361-2629 (TTY)	1-866-463-1462	www.upmchealthplan.com

HealthChoices Help Line: 1-800-440-3989 or www.enrollnow.net
Medicare primary information: www.benefitscheckup.org