

# Welcome to the Magellan Provider IBHS Workgroup

MARCH 16, 2020

**Magellan**  
HEALTHCARE®



# Welcome and Opening Remarks



Please hold your questions until the end of the Power Point. We hope this will assist in participants being able to more actively listen to the content.

We will answer new questions, but may defer other answers to specific resources in order to encourage providers to use the resources available and be efficient with everyone's time.



## **IT is NOT Business as Usual**

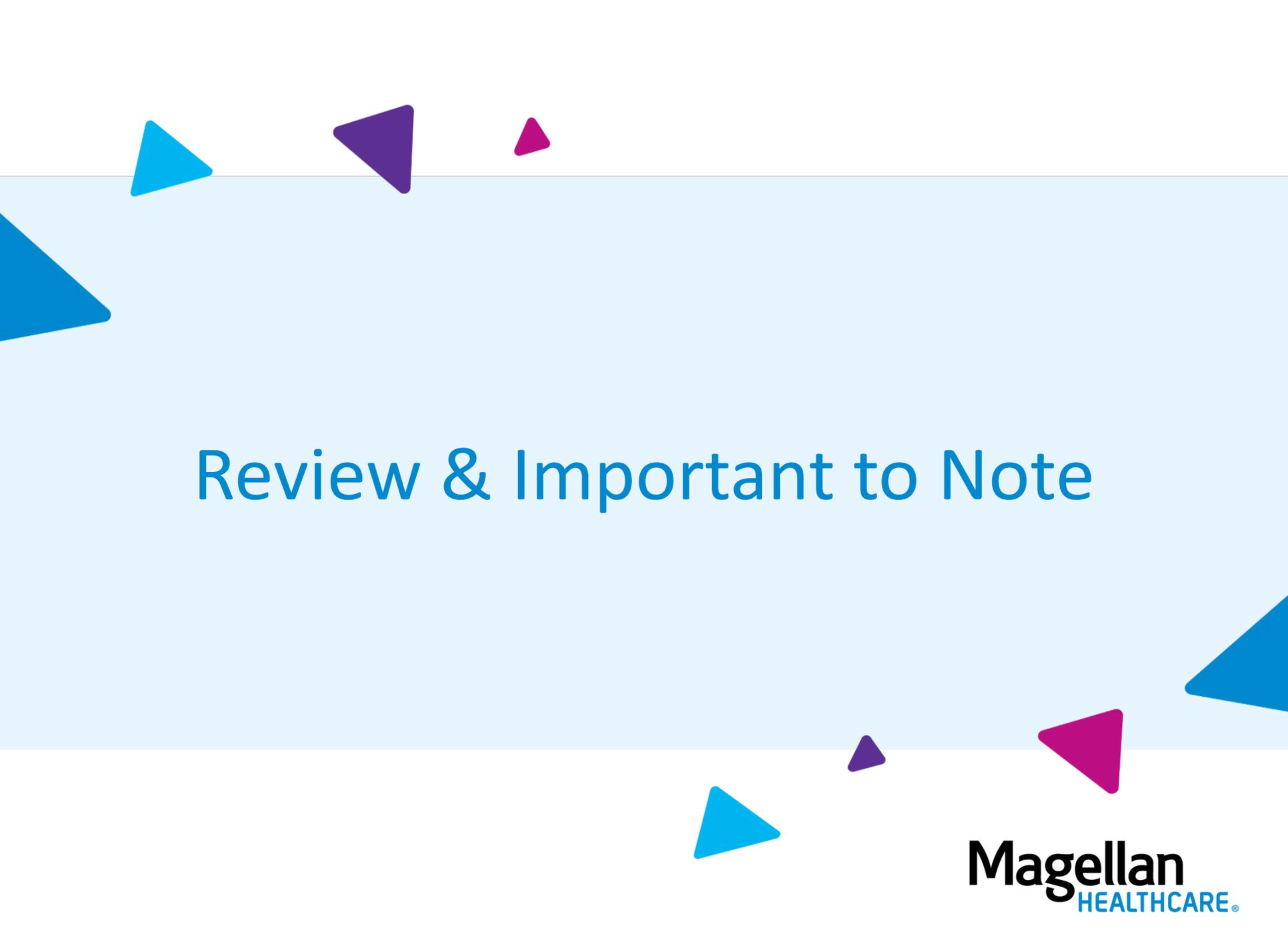
Effective 1/17/2020, all providers must follow the new written order/assessment process. Life Domain Evaluations completed after the promulgation of the regulations may be used as the written order as long as it meets the requirements. Please continue to prescribe BHRS as the network does not currently have contracted IBHS agencies.

**Please outreach your Magellan care manager related to any specific issues or barriers with this expectation.**

# Agenda

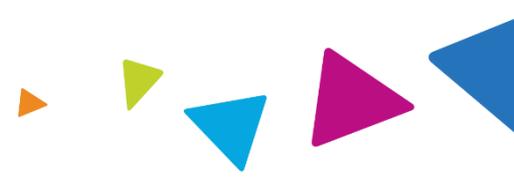


- Review/Important Notes
- Enrollment
- Codes
- Authorization Process During Transition Period
- Written Order
- Assessment Procedure
- Transition Plan for BHRS to IBHS Authorizations
- Group Services
- FAQ Update
- Approved Service Description Submissions
- Referral List
- Magellan Workgroups and Technical Assistance Calls
- Questions
- Next Steps



# Review & Important to Note

# New and Important to Note



- Magellan is encouraging all providers to begin revising your agency's policies and procedures for IBHS implementation.
- Providers who are seeking to hire BHTs now in preparation for IBHS should be aware that these BHT staff must also meet the criteria for TSS if they are planning to utilize and bill for them as TSS until contracted for IBHS.
- All documentation and progress notes should match the service being billed.
- MNG have not been released yet.
- OMHSAS is preparing a MA Bulletin on the new reporting requirements.
- OMHSAS is preparing an updated Bulletin to include additional codes for Group and ABA for assessment and evaluation.
- OMHSAS has planned a CRR Host Home meeting for 3/25/20 in Harrisburg.

# Review



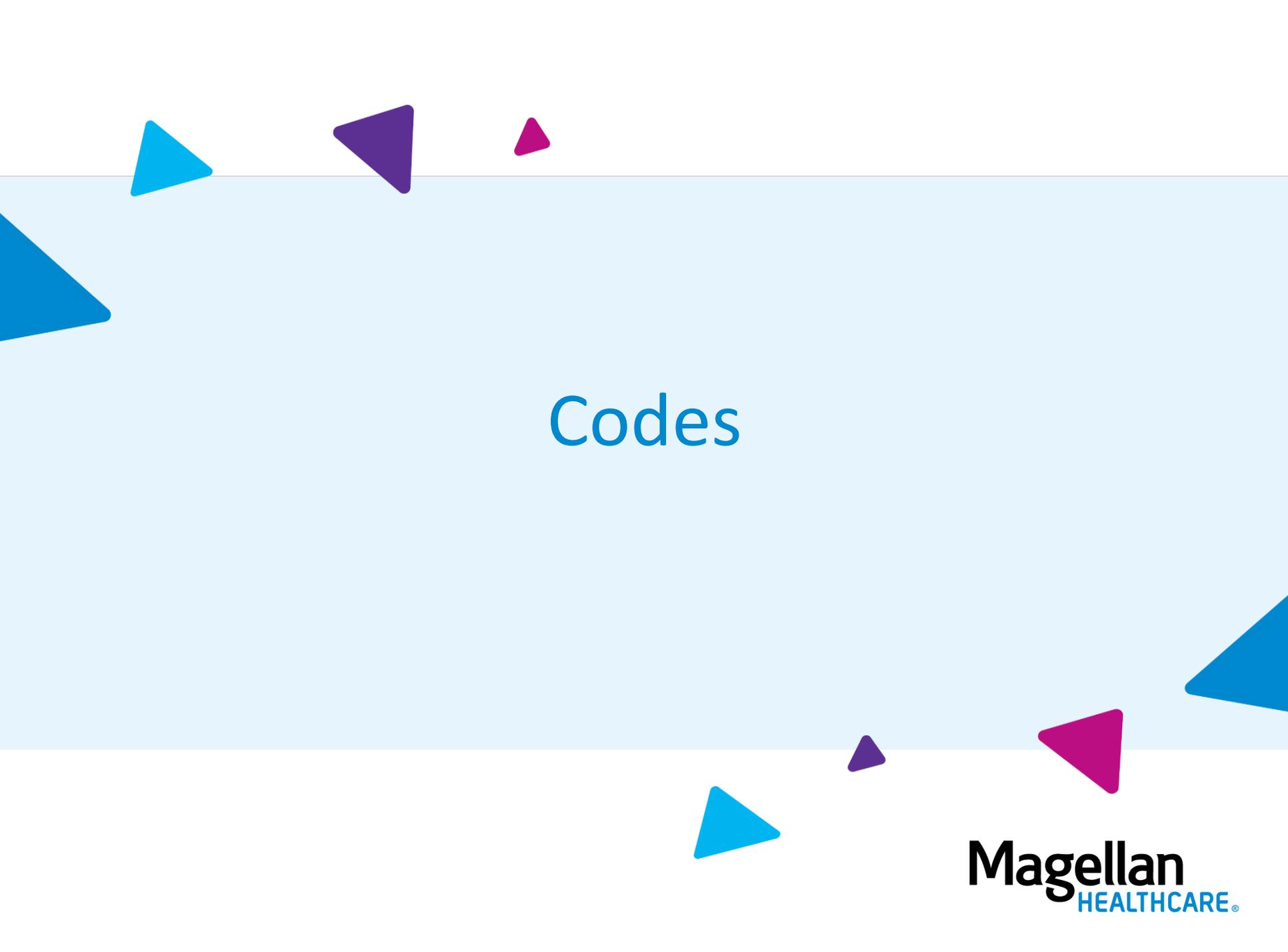
- Expect all BHRS/ABA contracted agencies to accept calls from new families seeking BHRS/IBHS for evaluation/assessment/written order process regardless of ability to staff the prescribed services.
- If an agency does not have capacity to accept new calls from families for written order or assessment, we ask that you follow the required procedure to alert the Magellan Network team of your access issue so we can hold new referrals to your agency until you are prepared.
- Providers should continue to prescribe BHRS until the network is able to accommodate requests for IBHS.
- Magellan will issue contracts for IBHS after agencies are licensed and MA enrolled for IBHS. Provider contracts will keep BHRS and IBHS codes for 2020.
- Please send all approved Service Descriptions with a copy of the approval letter to [IBHS@magellanhealth.com](mailto:IBHS@magellanhealth.com)



# Enrollment



All current groups contracted for BHRS that receive a license for IBHS will be required to be contracted as an organization. Each of these providers will receive a new Magellan MIS provider number. These providers will also need to go through credentialing with Magellan prior to contracting. A Network communication will be issued with more details.



# Codes



## Codes-Update

The codes have been released January 31, 2020 for an effective date of January 17, 2020.

- Some of the previous codes are being utilized for IBHS-Individual and IBHS-Group services.
  - H0032 and H2021 will be on new IBHS fee schedules

Magellan is working on creating three new IBHS rate sheets with the newly issued codes.

1. Individual Services – (Prov Type: 11 Spec: 590). This will include the Assessment and Evaluation codes and all Individual codes identified in the bulletin.

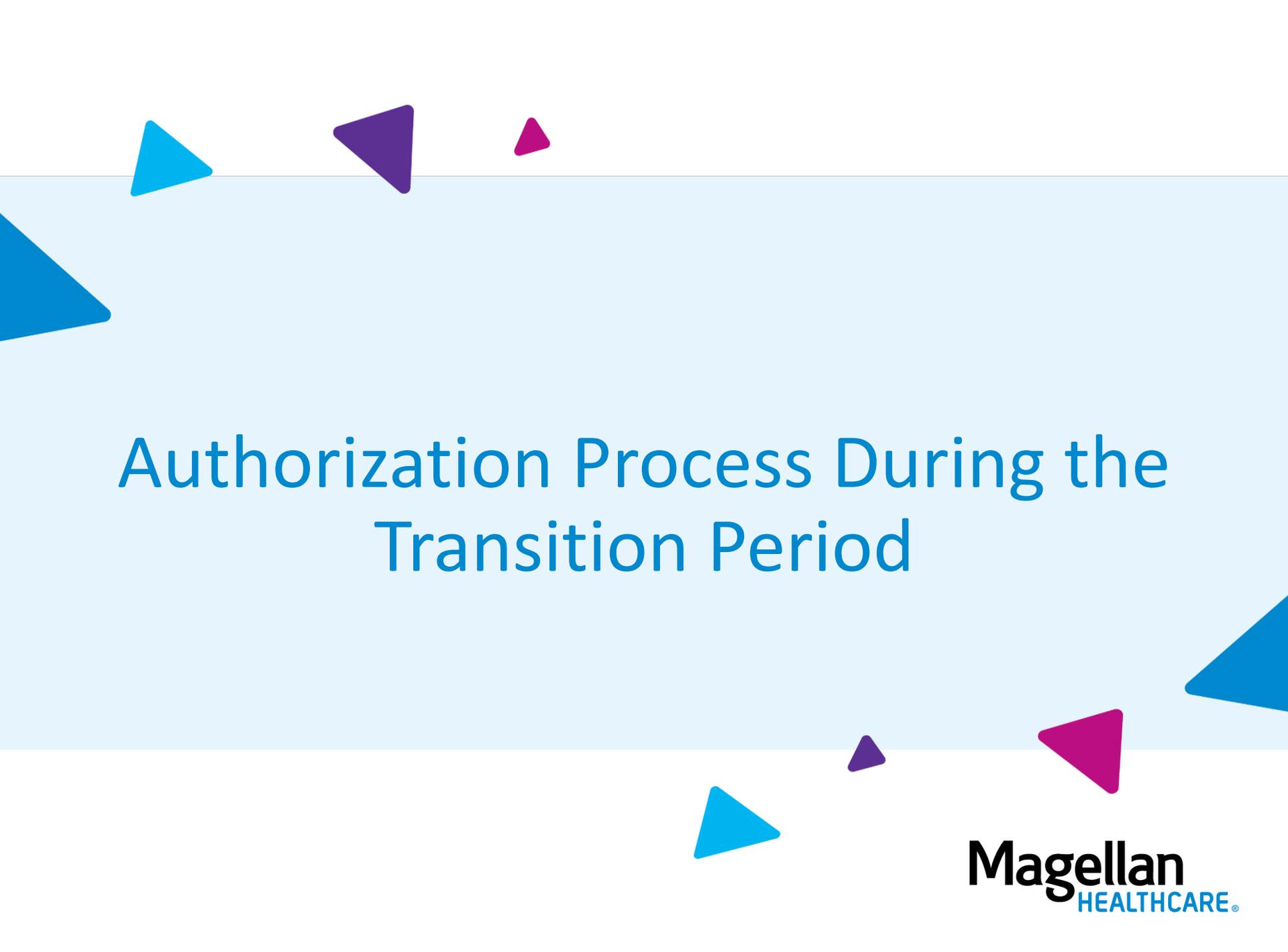
2. Group Services – (Prov Type: 11 Spec: 591). This will only have one code with three specific modifiers to identify Group size. This may also now include the Assessment and Evaluation codes.

3. ABA Services (Prov Type: 11 Spec: 592). This will be new codes for PAHC but have been utilized for commercial plans. There will also be group codes associated with this fee schedule and modifiers based on group sizes. This may also now include the Assessment and Evaluation codes.

\*Fee schedules will be issued with contract amendments once providers are Licensed and Medicaid Enrolled.\*



- Since the codes have now been released, Providers have the option of requesting to bill for IBHS prior to licensure if they can attest to meeting all IBHS requirements and will not be applying for any waivers. Currently Magellan would not have a process for paying for IBHS through the traditional payment methods and would need to work with providers to develop a process. As of today, the rates will be the same, as Magellan/County contractors have not received additional capitation dollars to account for IBHS.
- If you are interested in pursuing this, please outreach to the Network team to discuss next steps.



# Authorization Process During the Transition Period

# Initial Requests



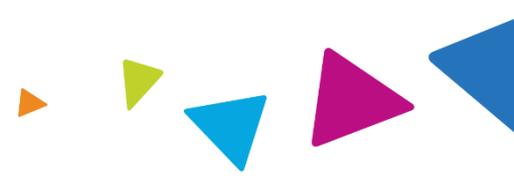
- Written orders need to be completed for any member seeking BHRS/IBHS on 1/17/20 or later.
- For initial requests, providers will request authorization for the Assessment utilizing current BSC and BSC-ABA codes on the current BHRS TAR. Authorization requests for Assessment will include the TAR submitted with copy of written order.
- Magellan will authorize 15 hours (60 units) for the assessment for non-ABA for 30 calendar days of BSC (H0032 HP EP) or 24 hours (96 units) for the assessment for ABA for 45 calendar days of BSC-ABA (H0046 HO HA/H0046 HO HA EP).
- Assessments need to be completed in the home/community for services being delivered in the home/community.
- Assessments should be completed within 15 business days (non-ABA) and 30 business days (ABA) as per the regulations.

# Initial Requests (continued)



- Providers will have seven calendar days to schedule first assessment appointment from completion of the written order or from the initial call from the family with a verified written order. Providers should document any family cancellations or no-shows that impact timeline.
- Following the completion of the Assessment and development of the Individualized Treatment Plan (ITP), the authorization request for BHRS/IBHS should be submitted utilizing the current BHRS Treatment Authorization Request (TAR). Packet submission elements for IBHS include the following:
  1. Treatment Authorization Request (TAR) Form – updated 1/2020
  2. Written order – Magellan template available
  3. Assessment – Please be sure this includes specific service(s) recommendation
  4. Individualized Treatment Plan (ITP)
  5. CANS summary report – To be completed for all members 3 years of age and older
  6. ISPTM summary note if TSS/RBT/BHT services are requested in school, preschool, daycare, after care program, or summer camp setting

# Continued Stay Requests

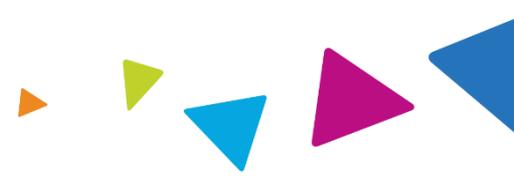


- During the current BHRS authorization period, a written order will be completed as per the regulation requirements. The provider will utilize currently authorized BSC units to complete the assessment. If the provider requires additional units of BSC (H0032 HP EP) or BSC-ABA (H0046 HO HA/H0046 HO HA EP) services to complete the assessment the provider should submit a brief statement of explanation which includes the additional units needed.
- If the provider requires additional units for MT (H2019) services to complete the assessment, the provider should submit a brief statement of explanation which includes the additional units needed.
- Following the completion of the Assessment and development of the Individualized Treatment Plan (ITP), the authorization request for BHRS/IBHS should be submitted utilizing the current BHRS TAR. Packet submission elements for IBHS include the following:
  1. Treatment Authorization Request (TAR) Form – updated 1/2020
  2. Written order – Magellan template available
  3. Assessment – Please be sure this includes specific service(s) recommendation.
  4. Individualized Treatment Plan (ITP)
  5. CANS summary report – To be completed for all members 3 years of age or older
  6. ISPTM summary note if TSS/RBT/BHT services are requested in school, preschool, daycare, after care program, or summer camp setting

# MT only cases



- If the MT is rendering the service, and they are qualified to do the assessment, then they should bill MT units to complete the assessment.



**This process will remain in place until the agency is contracted for IBHS services. We appreciate your continued partnership and flexibility as we implement the new regulations.**



# Written Order

# Written Orders

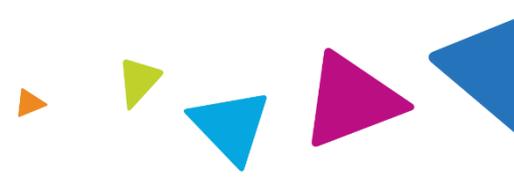


- The Magellan written order template is available on the [Magellaofpa.com](http://Magellaofpa.com) website. The template is not required, but optional.
- It is preferred that the written order recommends the Assessment. Providers may recommend Assessment and IBHS services in the original order, or have the order updated after the Assessment with the specific IBHS services. Providers may use Part A of the template for both the Assessment and ongoing IBHS services if no change in recommendations from the Assessment. Providers may also choose to wait to recommend IBHS until after the Assessment and then complete Part B of the template for the ongoing IBHS services.
- Magellan will be asking providers for feedback on the template use in a few months to make adjustments.
- The template can be utilized to order the assessment; the assessment and co-occurring services for stabilization; or assessment and then resulting IBS services.
  - It is recommended that the written orders use the language of "up to" for services, which will allow the assessment to fine tune the prescription.
- If using a written order, an assessment must then be completed that meets regulation requirements.



# Assessment

# Observations about Assessments received to date



- Assessments are consistently recommending what written order recommended with no variation.
- Some assessments do not include prescription recommendations- please ensure that assessments include recommendations for services/hours/locations.
- Empower clinicians to use their assessment skills and think independently.



# Transition from BHRS to IBHS Once IBHS Contracted

# BHRS to IBHS Authorization Transition Plan

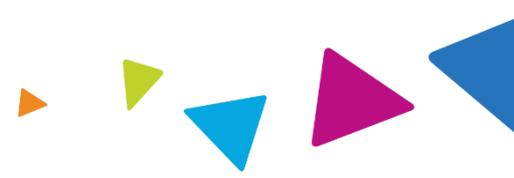


- Magellan proposes that agencies should continue to prescribe and request authorization for BHRS until the agency is contracted for IBHS.
- Magellan will alert the network when we have enough IBHS contracted agencies to meet the needs of new families being assessed for services.
- Once an agency is contracted for IBHS, as authorizations for BHRS expire, the youth should be considered for IBHS. If clinically appropriate, the youth should be recommended for IBHS and an authorization request submitted accordingly.
- Magellan does not plan to uniformly end BHRS authorizations and transition to IBHS authorization upon the agencies contracted date for IBHS.
- BHRS authorizations cannot go past 1/17/2021.
- Providers should keep BHRS enrollments open through 2020 until all authorizations have transitioned to IBHS. Once that has occurred, a change/closure form will need to be sent to OMHSAS.



# Group Services

# New Groups under IBHS

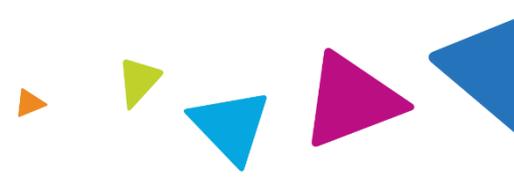


For those who are planning to deliver IBHS Group Services who have not provided group services before (excludes current STAP/TASP providers), please follow the following process:

- Submit a detailed program description to [IBHS@MagellanHealth.com](mailto:IBHS@MagellanHealth.com) inclusive of:
  - target population
  - clinical model of program
  - size of each group
  - frequency of each group
  - length of group
  - if group is closed or open
  - location of group
  - family involvement
  - other relevant information
- Schedule a Technical Assistance (TA) call with Magellan to review your program proposal.



# Frequently Asked Questions



Magellan has posted a FAQ document on the IBHS page on the [www.Magellanofpa.com](http://www.Magellanofpa.com) website. This gets updated as new questions are asked. Please continue to refer to this document prior to sending in questions.



# Service Description Process



- Please continue to send approved service descriptions with a copy of the approval letter to the [IBHS@MagellanHealth.com](mailto:IBHS@MagellanHealth.com) email.

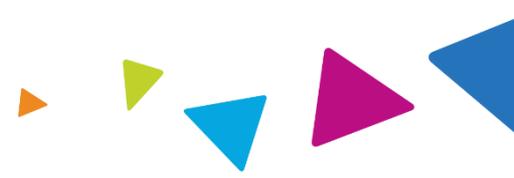


# Referral List



# Upcoming Forums & Technical Assistance

# Technical Assistance calls



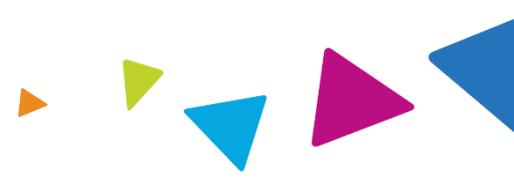
- Magellan will continue to offer ½ hour IBHS technical assistance calls to any provider interested.
- We would like any provider needing to transition members as well as agencies proposing to provide group services for the first time to sign up.
- Please use the sign up genius link to sign up and we will email you the zoom connection. <https://www.signupgenius.com/go/9040C44ADA72DA5FD0-ibhs>

# Additional IBHS Provider Forums



- **Tuesday, April 14, 2020 2:00 P.M - 3:30 P.M. Via zoom**  
**<https://magellanhealth.zoom.us/j/438197967>**
- **Thursday, May 14, 2020 12:00 P.M. - 1:30 P.M. Via zoom**  
**<https://magellanhealth.zoom.us/j/588495428>**
- **Wednesday, June 17, 2020 1:00 P.M. - 2:30 P.M. Via zoom**  
**<https://magellanhealth.zoom.us/j/37464032>**
- **Registration will be required for all future forums so we can maximize zoom capabilities. Please register in advance.**

# Prescriber Session



- Magellan Behavioral Health of Pennsylvania (Magellan), on behalf of Bucks, Cambria, Delaware, Lehigh, Montgomery and Northampton Counties, invites you to the following Prescriber Forum for Intensive Behavioral Health Services (IBHS) implementation:

**Monday, April 20, 2020 3:00 P.M. – 4:00 P.M.**

**Via zoom:**

<https://magellanhealth.zoom.us/j/686255905>

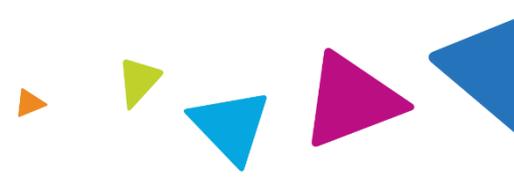
**Or iPhone one-tap (US Toll): +16465588656,686255905# or +16699006833,686255905#**

**Meeting ID: 686 255 905**

**Please register for the forum at the following link:**

<https://magellanhealth.zoom.us/meeting/register/u5wrdeytpzsv4PNANYQALM-Bkx1qbZ44LQ>

# OMHSAS Updates



- OMHSAS website link:  
<http://www.healthchoices.pa.gov/providers/about/behavioral/inbehavioralhs/index.htm>
- Submit questions to **RA-PWIBHS@pa.gov**

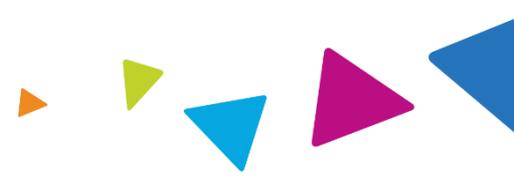


**Questions? Suggestions?**

# Magellan Contact

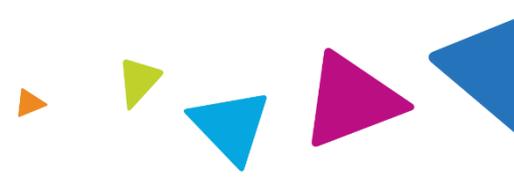


Please send all questions to [IBHS@MagellanHealth.com](mailto:IBHS@MagellanHealth.com)



**Thank you!**

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